

July 31, 2003

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445-12th Street SW, Room CY-B402
Washington, D.C. 20554

Re: Proceeding 03-167

Dear Secretary Dortch:

I am writing to express my support for SBC and to encourage the Federal Communications Commission to approve SBC's application to provide long distance service in Wisconsin and in its other Midwest service territories.

A greater level of competition in the long distance phone industry benefits both individual and business customers. Those consumers deserve the more competitive pricing and services that would be facilitated by SBC's entrance into the long distance market. This would be particularly beneficial to our predominantly Hispanic citizenry in Milwaukee's near south side.

Now that the market for local phone service is open to competition, it is time for full competition in Wisconsin in both the local and long distance phone markets.

SBC has consistently provided the United Community Center, and our staff, volunteers and participants, with quality service. It is a quality, community-minded company that has been a tremendous asset to our Greater Milwaukee area. Companies like SBC, if allowed to enter the long distance market, can create additional investment and jobs in our community.

I ask that the FCC understand SBC's key role in making the market more consumer driven—the company has great potential to positively impact the telecommunications industry.

I support SBC Wisconsin's efforts to gain long distance approval and I encourage the FCC to vote in favor of SBC's application without further delay.

Sincerely,

Ricardo Diaz
Executive Director

RD/pm